

Using our safe bank statement portal

When you apply for a loan, lenders typically require six months' of bank statements as proof of your savings and income. These statements also provide them with information about your spending habits, your ability to save and your debt activity.

What's wrong with email?

Emailing six months' of statements to your Smartline Adviser can be complicated and time consuming, as bank websites do not always enable printing in the correct format or easy access to the correct time periods. Additionally, email is now the number one method used by scammers to access your information, which means it's no longer a secure way to send your private financial information.

Using the BanksStatements portal

Smartline now uses [Illion's BankStatements](#), a fully encrypted, completely secure bank statement portal. Providing us with your bank statements this way is much faster and more secure than making screenshots or scanning and emailing your statements. This technology is currently being used by thousands of brokers and lenders in Australia and New Zealand.

How to access the portal

1. When it's time to start collecting your documents, your Smartline Adviser will email you an invite to access our file sharing platform, FileInvite, which incorporates the BankStatements portal. FileInvite is a highly regarded, globally recognised platform used to share information safely and securely.
2. Once you reach the Bank Statements section, click on 'Upload Files', and you will be directed to the bank statement portal. Make sure you upload statements of all your accounts, including credit cards and any existing loans.

How do I know my data will be safe?

Illion BankStatements has market-leading security measures in place to protect your data. Your bank details are never stored; they are encrypted, passed to the bank, then securely overwritten and discarded. If you have any questions or concerns, your Smartline Adviser will be happy to talk you through them.

Get personalised advice

Everyone's circumstances are unique. Speak with your Smartline Adviser for more information and to get personalised advice that matches your requirements.

