

Smartline Select home loan

Find out what to expect once your Smartline Select home loan is approved through to your first loan repayment

1  Loan approved	2  Digital loan contracts issued	3  Check, sign & return your documents
<ul style="list-style-type: none">Your Smartline Adviser will be notified by email when your home loan is approved and will let you know.Your digital loan contract pack is being prepared.	<ul style="list-style-type: none">Your digital loan contracts will be sent to your nominated email address.You will receive a text message letting you know that your home loan docs are ready to sign.This is a secure service provided by DocuSign and MSA National which requires dual verification (email and SMS verification) to ensure your documents remain confidential.	<ul style="list-style-type: none">Your Smartline Adviser will be notified when you receive your documents and they'll be able to assist you through the process of digitally accessing, reviewing, signing and submitting your loan documents. Once your documents are signed and completed they will be instantly returned to our settlements team.Once your documents have been received, they are checked and verified.Your Smartline Adviser can track the progress of your loan.
When: Approval day	When: Day after Approval day	When: Day after signed documents received
4  Settlement date booked in	5  Loan settled	6  Online and phone access
<ul style="list-style-type: none">Your settlement date will be confirmed through your solicitor or conveyancer.If you do not have a solicitor or conveyancer, we will confirm with you directly.	<ul style="list-style-type: none">Your Smartline Adviser will receive an e-mail confirming that your loan has settled.You will be posted your Settlement Statement and your broker will be e-mailed a copy.Surplus funds (less loan disbursements¹) will be made available via: cheque by post; or direct deposit into your bank account; or your loan account to draw at any time.	<ul style="list-style-type: none">You will receive your login details to StarNet and StarCall by post.
When: Generally 2 days before Settlement	When: Settlement day	When: 5-10 days after Settlement day
7  Welcome Pack sent	8  Debit Card & PIN issued	9  First loan repayment
<ul style="list-style-type: none">You will receive a welcome letter detailing your loan account and repayment information along with a brochure detailing easy ways to manage your loan.	<ul style="list-style-type: none">If you requested a Debit Card when you applied for your loan, you will receive your Debit Card and a PIN for this card by post.Your PIN and card will come in two separate letters for your security, so check your mail regularly during this time.	<ul style="list-style-type: none">Your first loan payment will be drawn from your bank account by direct debit one month after your loan Settlement day.²
When: 10-15 days after Settlement day	When: 10 days after Settlement day	When: 1 month after Settlement day

Timeframes are indicative only.

1. Options apply to variable rate loans only and are based on your instructions in the 'Direction to pay' form within loan documents.
2. Ongoing repayments will convert to the frequency as nominated by you in the 'Direct Debit Request' form within loan documents.

smartline.com.au/select

For more information, contact your Smartline Adviser.

CustomerCare are here to help on 1300 543 558

or smartline@mycustomer care.com.au



Smartline Select home loan is funded by the Advantedge Residential Loan program. AFSH Nominees Pty Ltd (AFSH) ACN 143 937 437 Australian Credit Licence 391192 is the program lender and Advantedge Financial Services Pty Ltd (Advantedge) ACN 130 012 930 Australian Credit Licence 391202 is the program loan servicer. The program is funded under arrangements with National Australia Bank Limited (NAB). Each of AFSH and Advantedge are members of the NAB Group. NAB does not guarantee the obligations of its subsidiaries. Smartline Select home loan is distributed by Smartline Home Loans Pty Ltd ABN 38 085 370 270 Credit Representative 381913 of Smartline Operations Pty Ltd ABN 86 086 467 727 Australian Credit Licence Number 385325. A118389-0917